

COVID-19 Information and Precautions

Our number one priority is protecting the residents and caring for their medical, social and psychological needs.

We are taking all precautionary measures, follow CDC and CMS guidelines. We are also receiving information from state and local officials. Please review this information and see the precautions we are taking to protect against COVID-19.

The measures we are taking include:

- Clear and constant communication with staff, residents, and visitors
 - o Posting signs and reminders at the facility
 - o Communicating from staff to residents and visitors
 - o All visitation has been suspended.
 - o Medical practitioners are continuing their care except for non-essential routine care.
- Protection with our workforce includes:
 - o Screening employees and residents for symptoms of acute respiratory illness (fever, cough, difficulty breathing)
 - o Encouraging sick employees to stay home and call in replacement staff
 - o Training and ensuring proper use of personal protective equipment (PPE)
 - o Verifying an inventory of PPE
- Protection with our residents includes:
 - o Separating residents who show respiratory symptoms away from others
 - o Eliminating field trips and activities outside the facility
 - o Having activities that allow residents to maintain safe distances from others
 - o In-room dining to reduce the risk of spreading disease
 - o Increasing cleaning in common areas (therapy rehabilitation area, dining area, activity area, lobby area, etc.)
- Protection of all vendors, and deliveries includes:
 - o Limiting touching and social greeting
 - o Vendors have limited access in the facility to deliver supplies
 - o Encouraging family and friends to reach out socially (phone call, video conferencing such as Facetime) to residents to help with feelings of loneliness and isolation during this time. Staff is encouraged to support and assist with the necessary technology.

We appreciate the confidence and trust you have in us to care for family members. We will keep you informed as we navigate the ongoing situation.